WE GUIDE YOUR CUSTOMERS TO PCI DSS COMPLIANCE

Since 2008, we have successfully supported leading payment service providers in the compliance management of their merchants. The result of these long-term partnerships is the usd PCI Compliance Program.

more security.usd
Secure Payment
PCI DSS compliant

OUR SOLUTION

The PCI Compliance Program combines software and services in a targeted manner: With the help of our PCI Platform, our support for your merchants and our Service Management, you can meet all the requirements of the credit card organizations professionally and efficiently.

MERCHANT
SUPPORT

PCI COMPLIANCE
PROGRAM

SERVICE
MANAGEMENT

PCI PLATFORM

INCLUDING OPERATION & DEVELOPMENT

YOUR CHALLENGES

As a payment service provider, you are obliged by the credit card organizations to record and regularly report the PCI DSS compliance status of your merchants. Due to the increasing number of requirements imposed by the credit card organizations, this task has become so complex that it can only be accomplished with the help of a specialized solution.

YOUR DUTIES

Reporting the compliance status of your merchants to the credit card organizations

Monitoring the requirements of the PCI SSC and credit card organizations

Support of your merchants in providing the proof

Quality management and control of the assessment results of your merchants

Informing and requesting your merchants to provide proof of compliance

Ongoing Compliance Management of your merchants

YOU ACHIEVE

... FOR YOUR CUSTOMERS

✓ simplified, accelerated certification process
✓ more time for the core business
✓ excellent support
✓ protection against cyber criminals
✓ protection of sensitive card data
✓ reduced risks
✓ Security Seal

... FOR YOURSELF

✓ guaranteed compliance with applicable regulations
✓ simple compliance monitoring
✓ high compliance rates
✓ automated reporting
✓ protection of sensitive card data
✓ reduced risks
✓ satisfied customers

PCI PLATFORM & SERVICES

WHITE-LABEL PLATTFORM

in your look and feel, which integrates seamlessly into your liternet presence.

MONITORING & REPORTING

to validate, monitor and report the PCI DSS status of your merchants to the credit card organizations.

ROLES & PRIVILEGES

for payment service providers, merchants and merchant support with many admin functions.

HELP & TOOLS

for your merchants in determining their PCI level and in selecting and completing the correct PCI Self-Assessment (SAQ)

SIMPLIFIED CERTIFICATION

for merchants who use known products or payment solutions. Re-certification of an unchanged environment with only one click.

OFFICIAL DOCUMENTS

Your merchants receive the official PCI DSS documents and the usd Security Seal directly via the Platform.

OPTIONAL: ASV SCANS

Your merchants can conveniently order usd scan services via the Platform.

OPTIONAL: POLICY TEMPLATES

On request we integrate PCI DSS Policy Templates for your merchants into the Platform.

Taking your feedback into account, we are constantly working on the technological optimization as well as the further development of our Platform according to all requirements of PCI DSS and the credit card organizations.

Of course, our team of qualified developers is trained in all aspects of secure software development.

DEVELOPMENT

We operate the usd PCI Platform on your behalf, if desired on dedicated servers, in ISO/IEC 27001 certified data centers in accordance with the requirements of PCI DSS.

The Platform meets all legal requirements for audit security, data processing for third parties and data protection and is regularly tested for security through security scans, code reviews and penetration tests.

The data of your merchants remain in your possession and are processed by us exclusively for the purpose of providing our services.

OPERATION

The usd PCI Platform is tailored to your needs.

On request, we implement individual features and additional languages for you.

CUSTOMIZATION

KEY FEATURES

PAYMENT SERVICE PROVIDERS

SCHEME REPORTS & STATISTICS

- Creation of reports on the compliance of merchants according to the specifications of the credit card organizations
- Reports can be manually archived on the Platform
- Statistics and overview of merchants' compliance status, including compliance rates for Visa, Mastercard and UPI
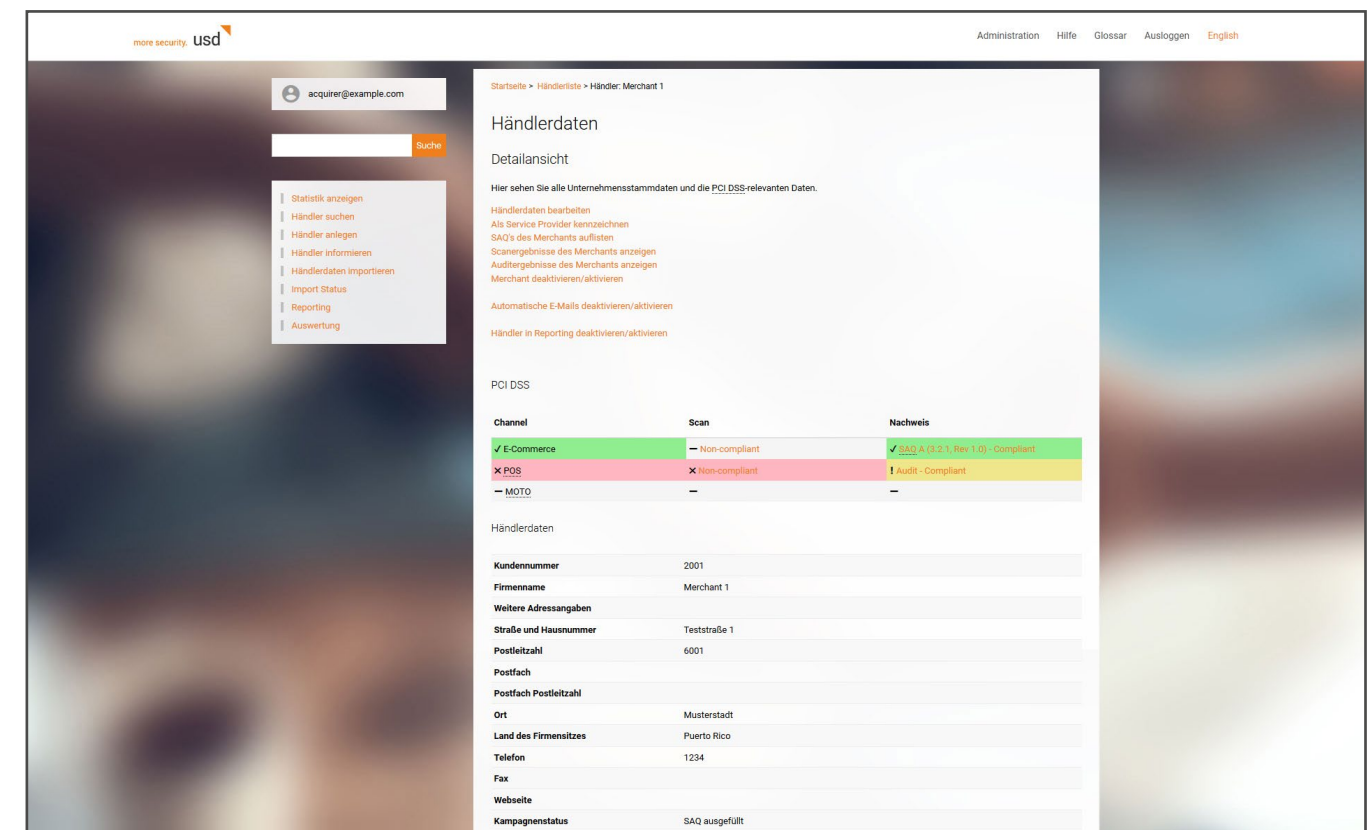
MERCHANT ADMINISTRATION

- All events involving the merchant
- are stored in its account and are accessible there
- Documentation of merchant inquiries and activities via the merchant support
- Management of merchant properties
- Help area, where information material for merchants can be downloaded
- Management of merchant users with access to different merchant accounts
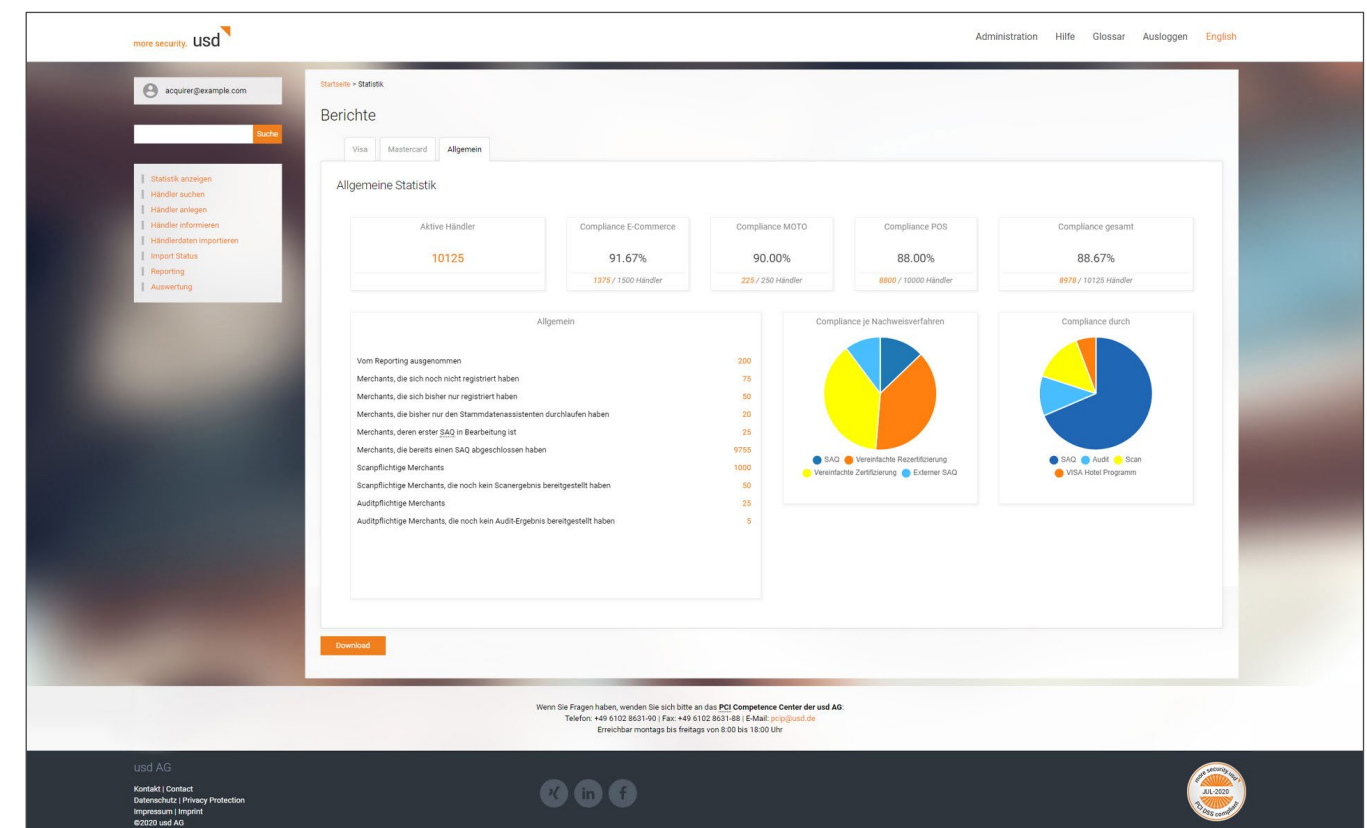
ACCESS TO MERCHANT DATA

- Merchant data available at any time
- Advanced search including filter and export functions
- Advanced tools to help merchants simplify compliance
- Functions for tracking changes in merchant data
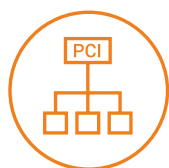

Merchant compliance view

Scheme statistics and compliance overview

AFTER ACHIEVING PCI DSS COMPLIANCE, THE MERCHANT RECEIVES:

- official PCI DSS validation documents (SAQ, AOC)
- high quality usd AG PCI DSS Security Seal

KEY FEATURES
MERCHANTS

MERCHANT PCI CLASSIFICATION

- Automatic determination of the merchant's PCI DSS level for each credit card organization
- Resulting compliance requirements for the merchant

SUPPORTING TOOLS TO ACHIEVE PCI COMPLIANCE

- Selection Wizard for SAQs
- Simplified re-certification
- Simplified PCI certification
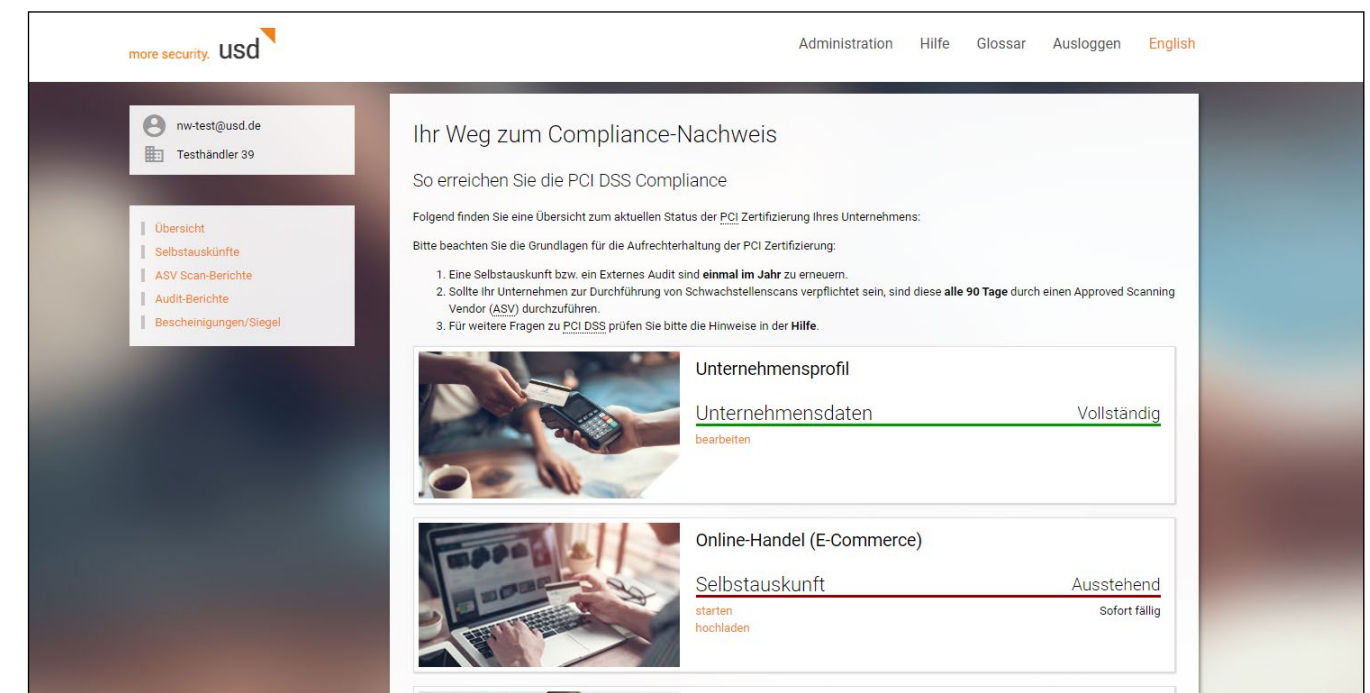- Customized PCI certification
- Auto-compliance

OPTIMAL CONDITIONS FOR PCI DSS

- Completion of the correct SAQ
- Automatic emails to remind merchants to renew expired compliance proofs
- Simplified ordering of PCI DSS Security Scans (ASV Scans) from usd
- Upload of PCI-related documents (SAQs, AoCs, ASV Scan Reports)
- Provision of PCI DSS policy templates for SAQs A, B, B-IP and C-VT
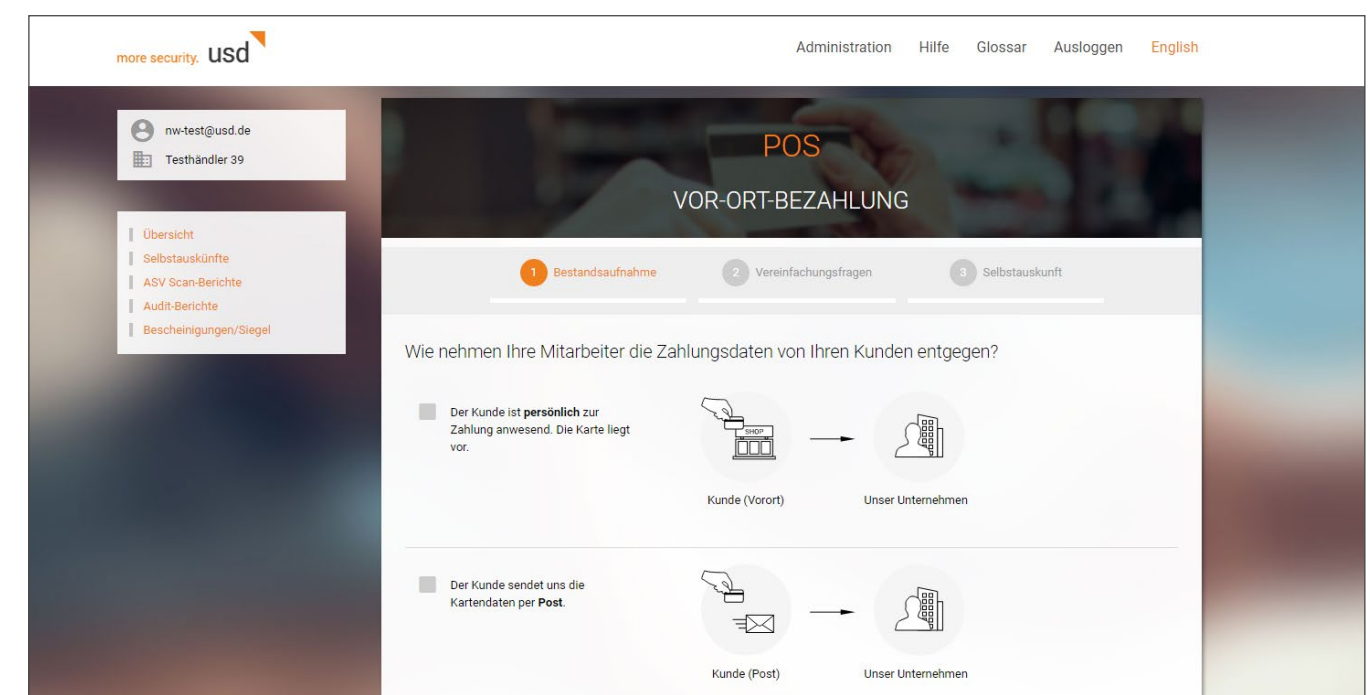- Direct information on compliance status

Merchant dashboard

SAQ Wizward for POS

MERCHANT SUPPORT

For successful PCI DSS compliance management, the availability of reliabe, accessible support is essential.

Our Merchant Support provides this service on your behalf. All the details will be coordinated with you in advance. Merchants wil receive the individual specialist support they require in all European languages without you having to build up the complex technical and regulatory know-how yourself.

SUPPORT

Support for merchants with questions about PCI DSS, verification and scanning requirements, and much more

DOCUMENTS

Review of uploaded documents, integration of external proofs

NON-COMPLIANCE

Request of the plan date and action plan, information for the acquirer

QUALIFICATION

Intensive training and continuous education of all support staff

SERVICE HOURS

Monday to Friday from 8 am to 6 pm by phone and email

LANGUAGES

German and English by default. All European languages possible if required

... ON THE PLATFORM

- Ability to monitor changes while supporting merchants throughout the verification process
- Display and edit merchant data
- Merchant user administration
- Documentation of calls (in the merchant's chronicle)
- Management of tasks
- Automatic task creation for audit tasks
- Manual task creation for other tasks
- Assignment of tasks to support staff
- Statistics and individual reporting

YOUR CENTRAL CONTACT PERSON
SERVICE MANAGEMENT

- Maintenance and coordination of the roadmap with software development for the usd PCI Platform
- Coordination of planned changes and necessary maintenance windows
- Monthly consultation on current topics, developments and strategies
- Provision of quarterly status reports
- Service Level Reports on reactive Merchant Support and the Platform
- Information about malfunctions and security incidents
- Information about significant system and application changes
- Evaluation for proactive support of the merchants (telephone campaigns)
- Discussion of strategic and operational issues
- Development of solutions based on the specifications of the credit card organizations
- Ensuring compliance with the applicable legal requirements (e.g. GDPR)

PAYMENT
SERVICE
PROVIDERS

SERVICE
MANAGEMENT

PCI
COMPLIANCE
PROGRAM

MERCHANT
SUPPORT

PCI
PLATFORM

A personal contact person from our Service Management will work with you to design and implement the implementation project for your PCI Compliance Program. They will remain your central contact person throughout our collaboration.

FULL SERVICE PROVIDER

If you as a service provider are obliged to be certified according to PCI DSS, we will be happy to support you in this. As a full service provider, we not only guide your merchants to PCI compliance but also accompany you through the entire verification process. In addition to the preparation and follow-up of your annual PCI DSS audit, we also offer you competent consulting throughout the year.

We would be happy to make you an attractive overall offer.

OUR EXPERTISE

Since 2004, usd AG has been operating worldwide as an officially accredited assessor in all relevant standards of the payment card industry. Our broad team of accredited auditors is as diverse as our customers: We advise companies worldwide in twelve languages and certify them according to the security standards of the payment card industry.

As a strategic partner to the PCI SSC Global Executive Assessor Roundtable (GEAR), we also support the PCI Security Standards Council as one of 28 companies worldwide with our knowledge from thousands of PCI projects.

YOUR BENEFITS
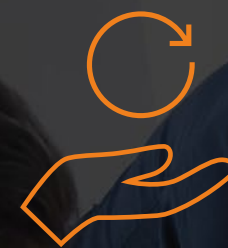
Harmonized processes & services from a single source

Trust through intensive cooperation

High efficiency through short communication channels

Effective support through familiarity with your company

Reduced effort & risks due to fewer service providers

Attractive overall offers

OUR PARTNERS

InterCard powered by Verifone

PAY/ONE

Händlerservice

VR Payment

Worldline

1cs First Cash Solution

card complete
Mehr als gute Karten.

> The PCI Compliance Program of usd is individually tailored to the needs of our customers. On the PCI Platform, our merchants are no longer asked for technical details about their payment processes, but can directly select the payment solution they use that we provide. [...] We see that this approach is being well received by our customers in the continuously increasing compliance rates.

Patricia Brenner
Product Manager Acquiring and E-Commerce, VR Payment

> Many payment service providers lack the time or know-how to address the complex topic of PCI DSS. With the PCI Compliance Program, we relieve you of this burden so that you can concentrate fully on your core business. At the same time, you achieve the best possible protection for your customers against cyber-crime and meet all requirements of the credit card organizations. Simple, efficient and secure.

A. Duchmann

Andreas Duchmann
Managing Director